|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | **Role/Usage Type** | **Current Population** | **Device Type** | **Operating Environment** | **Version** | **Remarks** |
| 1 | Rider/Customer (Active Member) | 138,000 | Mobile Phone | Android | 5.1 or above |  |
| iOS | 10.1.1 |  |
| Desktop | Widows | 7 or 10 |  |
| Microsoft IE | 11 |  |
| Google Chrome | 50 |  |
| 2 | Driver | 59 | Mobile Tablet | Android | 5.1 or above |  |
| 3 | Attendant | 30 | Mobile Tablet | Android | 5.1 or above |  |
| 4 | Vehicle | 53 | none |  |  |  |
| 5 | Customer Service | 14 | Desktop | Windows | 7 or 10 |  |
| Microsoft IE | 11 |  |
| Google Chrome | 50 |  |
| 6 | Operation | 4 | Mobile Phone | Android | 5.1 or above | Only for Leave Management for Driver and Attendant |
| Desktop | Windows | 7 or 10 | All-encompassing including Leave Management |
| Microsoft IE | 11 |
| Google Chrome | 50 |
| 7 | Admin. Staff | 8 | Desktop | Windows | 7 or 10 |  |
| Microsoft IE | 11 |
| Google Chrome | 50 |
| 8 | ICT Support | 1 | Desktop | Windows | 7 or 10 |  |
| Microsoft IE | 11 |
| Google Chrome | 50 |
| 9 | Top Management | 4 | Desktop | Windows | 7 or 10 |  |
| Microsoft IE | 11 |
| Google Chrome | 50 |

\*Note: Annual Active Member Growth Rate : 5-6%

Reference (Tender Document):

* Part IV (Page 10)
* Appendices 1.1, 1.2, 2.0, 3.0, 4.0, 5.0